Application No. 10/002,745 Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01703/LH

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Toshio UENO Applicant(s):

Serial No. 10/002,745

Filed November 2, 2001

TECHNICAL SUPPORT SYSTEM For

Art Unit 2153

Philip J. Chea Examiner :

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

SIR:

It is respectfully requested that the documents listed on the attached forms PTO/SB/08A and PTO/SB/08B be considered and made of record. A copy of the document listed on the form PTO/SB/08B is attached.

It is requested that initialed copies of the Forms PTO/SB/08A and PTO/SB/08B be returned to indicate that the documents listed therein have been considered and made of record. Respectfully submitted,

/Douglas Holtz/

Douglas Holtz Reg. No. 33,902

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TOTAL PAGES: 26

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I hereby certify that this paper is being facsimile transmitted to the Commissioner for Patents on the date noted below.

N. Donolles Nalini P. Sahadeo

Dated: March 15, 2006

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by form PTO-2038 attached hereto, authorization to charge the extension fee to Account No. 06-1378.

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Substitute for Form 1449A/PTO							Application Number				10/002,745			
INFORMATION DISCLOSURE STATEMENT BY APPLICANT							Filing Date				November 2, 2001			
							First Named Inventor				Toshio UENO			
STATEMENT DE APPLICANT							Gi	oup Ar	t Unit	21	2153			
							Ex	aminer	Name	Ph	Philip J. Chea			
Sheet 1 of 2							At	tomey I	Docket Number	01703/LH				
					<u> </u>	U.S	5. F	PATEN	NT DOCUMENTS	1				
Exam. Cite Inits* No1		Document Number						Kind Code ²	Name of Patentee or Applicant		Publication Date	Relevant Portion		
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Considered

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PTO/\$B/08B

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	-				Application Number	10/002,745							
					Filing Date	November 2, 2001							
INFORMATION DISCLOSURE STATEMENT BY APPLICANT					First Named Inventor	Toshio UENO							
					Group Art Unit	2153							
					Examiner Name	Philip J. Chea							
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				N	ON PATENT LITERATURE DOC	UMENTS							
Exam Inits	le	Cit e Vo¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.										
			SANES, Christina "Complaints are hidden treasure"; 9/1993; Journal for Quality & Participation Vol. 16, No. 5; Pages 78-82; ISSN: 1040-9602, Dialog Files 15, Accession No. 00772294.										
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